



# **Moving Forward Together: A Guide for Patients and Caregivers Through the Prescription Journey**

**When beginning new treatment, it helps to know what to expect and how to stay prepared. This guide will introduce you to the Ascendis Signature Access Program (A·S·A·P) team, explain what to expect during the prescription process, and help you get ready to start the medication.**

**Refer to this guide as you move along the path toward treatment with YUVIWEL—it's designed to help at every step.**

# Meet the A•S•A•P team



**Ascendis Signature Access Program® (A•S•A•P)\*** offers one-on-one support throughout the treatment journey. A•S•A•P offers help with starting treatment, insurance issues, and staying on track. There are also other benefits available through A•S•A•P.



**Patient Access Liaison (PAL)** is a dedicated specialist who is assigned to support you. A PAL helps you to better understand insurance and benefits, talks through the condition and how YUVIWEL may help, teaches how to administer the medicine, and keeps treatment on track by coordinating renewals and coverage changes to help prevent gaps.

\*A•S•A•P provides patient support services to eligible patients who have been prescribed YUVIWEL for its approved indication.

## Common Terms to Know

- **Specialty pharmacy:** A pharmacy that supplies medicines for complex or rare medical conditions and offers extra support to help patients use the medicines safely and effectively.
- **Benefits investigation:** A review of health insurance coverage. It helps determine if a medication/procedure is included in the plan, how much is owed, and if the healthcare provider needs to send additional paperwork.
- **Benefits summary:** A document from the insurance plan that explains what is covered, what isn't, and what are potential out-of-pocket costs.
- **Formulary:** A list of medicines the insurance plan covers.
- **Prior authorization:** A review that the insurance plan requires before certain medications or procedures will be covered.
- **Deductible:** The amount that must be paid out-of-pocket each year before the insurance starts to share the costs.
- **Copay:** A set amount paid for a prescription or a medical service.
- **Coinsurance:** A portion of the treatment cost that a patient is responsible for once the deductible is met. A percentage of the bill is owed by the individual, and insurance covers the rest.
- **Out-of-pocket maximum:** A maximum amount that is paid per year before insurance covers the remaining costs.
- **Denial:** When insurance decides not to cover a drug or a service that a healthcare provider requested. Denials can be contested through an appeal.
- **Appeal:** If insurance denies coverage for a drug or a service, a healthcare provider will send additional information so the insurance plan can review the request again.
- **Reauthorization:** A renewal of an insurance approval for a medication or a service.

## Ready to Get Started?

Find out what to expect as the prescription moves through each step.

## **Step 1** Prescription Submission

Your healthcare provider (HCP) submits an Enrollment Form for YUWIWEL to A•S•A•P.

**Note:** You may have already signed the enrollment form and provided your consent to participate in A•S•A•P at the HCP's office.

## **Step 2** Enrollment and Welcome Calls

You will receive a call from A•S•A•P to confirm enrollment and obtain consent (if not already provided).

A PAL will call you to introduce themselves, discuss next steps, and provide education that is personalized to support your individual needs.

Please speak to your HCP if you have any questions about the YUWIWEL treatment.

### Know who is calling:

- When A•S•A•P calls, your phone will show "1-844-442-7236"
- When a PAL calls, your phone will show "Ascendis Pharma"

## **Step 3** Benefits Investigation (BI)

A•S•A•P will conduct a BI of your insurance and provide a benefits summary and prior authorization (PA) requirements to your HCP.

You will receive a call from A•S•A•P to review the benefits summary and discuss eligibility for copay assistance or other financial assistance.

**Note:** As the benefits are reviewed, a PAL will be there to answer questions and help ensure you feel supported throughout the process.

### Denials Happen

Sometimes insurance will not approve a medication on the first try. This can feel discouraging, but a denial doesn't mean you won't be able to start treatment—it simply means a few more steps are needed. That's where the appeals process comes in.

### What to expect with a denial

- Your HCP will review the denial and submit an appeal with information to show that YUWIWEL is medically necessary
- A•S•A•P will provide your HCP with helpful resources for the appeals process

**You have a voice in this process. Be an advocate by keeping in touch with the care team and asking questions!**

## **Step 4** Prior Authorization

Your HCP will submit a PA to your insurance to get approval for YUWIWEL.

Your insurance will review the information and make a coverage decision.

A•S•A•P will continue to monitor your insurance for a coverage decision.

## **Step 5** Product Shipment

You will receive a call from A•S•A•P with an update on the status of the PA and to schedule shipment of YUWIWEL.

A PAL will call you to schedule training on how to administer YUWIWEL.

You will also receive a Starter Kit with information and tools to support starting treatment, and a PAL will walk you through it to help you get started.

## **Step 6** Starting YUWIWEL

It is important not to start YUWIWEL until you have received training on how to administer it.

Be sure you have discussed all steps for starting YUWIWEL with your HCP and that you have received training on its administration.

**You are not alone—A•S•A•P is there to help at every step.**

### What happens after starting treatment with YUWIWEL:

We are still here for you!

A•S•A•P helps with reauthorizations, refills, monthly medication shipments, and any other steps needed to keep treatment on track.

A PAL will periodically check in, provide individualized education, and answer any questions.

**? Have questions? The A•S•A•P team is just a call away!**



A•S•A•P has chosen Anovo as the specialty pharmacy that will be sending the medication to your home.

When your package arrives, look for Anovo listed on the shipping label. This confirms that the medication is coming from the correct pharmacy.

# The YUVIWEL Team



## Healthcare Provider

Name:

Phone:



## Patient Access Liaison (PAL)

Name:

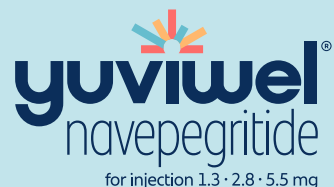
Phone:



## A·S·A·P

Phone: **1-844-442-7236 (Press 3 for YUVIWEL)**

Mon-Friday | 8AM-8PM ET



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